
**Kent and Medway NHS and Social
Care Partnership Trust (KMPT)**

**North Kent Quality & Safety Team
CQC 3rd Line of Assurance visit**

to

**Newhaven Lodge
25th January 2016**

CCG Assurance

The visiting team did not feel there were any issues identified that impacted on patient safety. There were many aspects where, in light of the reduced workforce, that staff went over and above the requirements of their role.

Staff worked well as a team to ensure they maintained the day to day running of the service and in the absence of an OT post had continued to provide an extensive level of activity and recovery programmes. There were some systems and processes discussed that could be tightened to enhance safety and quality areas further, these minor areas have been identified within the report.

The visiting team would like to thank all staff for their engagement and co-operation during the visit.